

Our mission

Making a difference, together



Leicestershire Partnership
NHS Trust

Leicestershire Partnership NHS Trust



Welcome and introduction

- We provide community health, learning disability and mental health support to over 1 million people living in Leicester, Leicestershire and Rutland (LLR).
- Our services touch the lives of all ages (from health visiting to end of life care), from head to foot (from mental health to podiatry) and everything in between.
- We have 8433 staff (including bank staff) who provide this care through three clinical directorates:
 - Mental health services
 - Families, young people and children's services and learning disabilities and autism services
 - Community health services
- We operate in over 100 premises across LLR and continue to develop community-based and preventative services in neighbourhoods to support earlier intervention and help people receive care closer to home, wherever possible.



Our vision
what we are aiming for

Together we thrive, building compassionate care and wellbeing for all.

Our group strategy
how we will get there

-  **T** Technology
-  **H** Healthy Communities
-  **R** Responsive
-  **I** Including everyone
-  **V** Valuing our people
-  **E** Efficient and effective

Our mission
why we do what we do everyday

Making a difference, together

Our values and leadership behaviours
how we act

Compassion, respect, integrity and trust

-  Valuing one another
-  Recognising and valuing people's differences
-  Taking personal responsibility
-  Working together
-  Always learning and improving

LPT performance

- Three consecutive **ratings of 'Good' from CQC** in most recent reports for the following services:
 - mental health crisis and health-based place of safety
 - specialist community mental health services of children and young people
 - community mental health services for adults of working age.
- For the fourth quarter in a row we are in the **second of four segments in the NHS National Oversight Framework**, ranked 23rd out of 61 community and mental health trusts (up from 27th).
- We achieved full marks for cleanliness in a national survey of health providers led by patients. We **scored 100 per cent for the third year running in the 2025 Patient-Led Assessments of the Care Environment (PLACE)**. We also received excellent scores for other categories, including 99.97 per cent for condition, appearance and maintenance, and 98.7 per cent for privacy, dignity and wellbeing.
- Recent awards include HSJ Digital Award 2026 for Chat Mental Health service; Triangle of Care Star 2 award from Carers' Trust; and several of our nurses winning international DAISY awards.

LPT in numbers



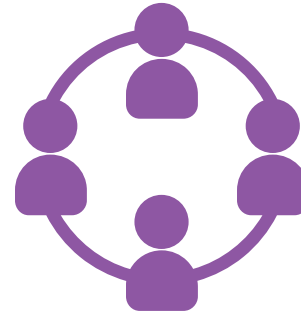
8.4k

staff
(including bank staff)



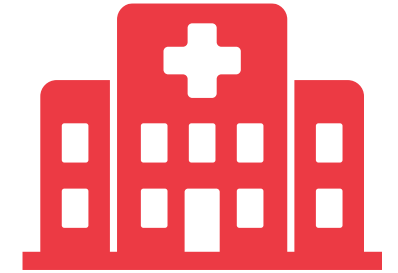
218.8k

active caseloads



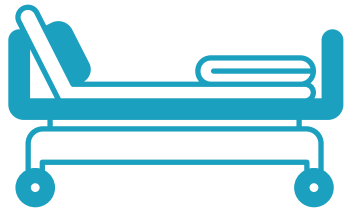
1.9m

community contacts



100+

premises



187k

bed days



91%

positive FFT ratings



1.5m

appointments across
LLR in 2025/26



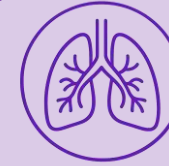
220

active volunteers



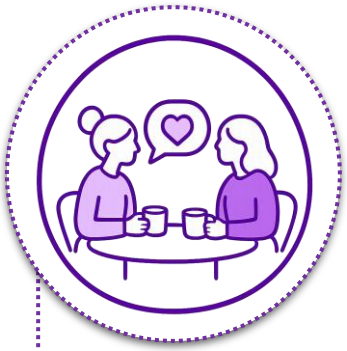
LPT Community Health services

- **Community-based** healthcare closer to home, supporting independence and wellbeing.
- **Neighbourhood multidisciplinary** care through integrated teams and local partnerships.
- **Prevention, rehabilitation, recovery** and long-term condition management.
- **Coordination of care** across health, social care and voluntary sector services.
- **Improvement in outcomes** whilst reducing avoidable hospital attendance and pressure on acute services.



Respiratory pathway examples:

- **Respiratory specialist nurses and therapists** work alongside GPs and practice nurses to improve COPD care, self-management and outcomes.
- **Home visits and community respiratory clinics**, supporting people with COPD to remain independent and avoid hospital admission.
- **Rapid specialist support** for people experiencing COPD exacerbations, helping them remain safely at home and reducing avoidable admissions.
- **Supporting primary care** through specialist advice, shared management approaches and targeted intervention for people with complex respiratory needs.



LPT Mental Health services

- **Specialist assessment, treatment and recovery** support.
- **Severe mental illness** support for independent living, community connections and avoidance of unnecessary hospital admissions.
- **Integrated neighbourhood-based** care in partnership with primary care, local authorities, voluntary sector organisations and communities
- **Prevention, early intervention, crisis support and recovery**, ensuring timely access to appropriate care.
- **Reducing health inequalities** and improvement in physical health outcomes through targeted support and annual physical health checks.



Mental Health examples of care:

- **The Mental Health VCSE Alliance** brings together community organisations and NHS partners, improving access, prevention, recovery support and wellbeing.
- **25 (and growing) Neighbourhood Mental Health Cafés** providing over 40 safe, accessible community support weekly sessions: offering early intervention, practical advice and alternatives to crisis services. 800 people benefiting on our cafes monthly.
- **Fearon Hall and LPT neighbourhood mental health hub**, expanding community-based wellbeing, early intervention and recovery support.



LPT Family, Children, Young People, Learning Disability and Autism services

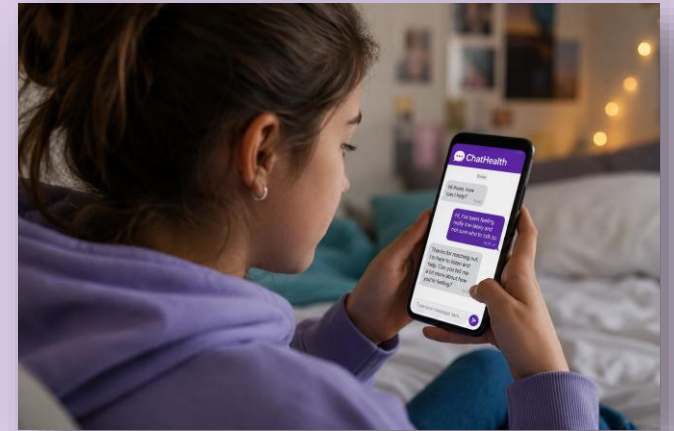
- **Supporting children, young people and families** to achieve the best possible health, wellbeing and life outcomes.
- **Specialist services** for children and young people with physical health, developmental, emotional wellbeing and neurodevelopmental needs.
- **Health services for people with learning disabilities and autistic people**, helping to reduce health inequalities and improve access to care.
- **Working in partnership** with schools, local authorities, primary care and community partners to provide integrated support around the needs of individuals and families.
- **Leading preventative approaches** that promote early intervention, improved life chances and supporting people to live healthy and independent lives.



ChatHealth
example:



- **Award-winning digital messaging service** providing confidential access to healthcare professionals, improving access, engagement and early intervention for young people.





Reducing health inequalities and our social value impact in communities

Understanding our communities

- ✓ Trust Board priority.
- ✓ Data and evidence led.
- ✓ Identifying and tackling inequalities in service access and outcomes.
- ✓ Targeted interventions.
- ✓ Transformation and QI programmes and governance.

Working in partnership

- ✓ Collaborative work with Public Health, local authorities and community partners.
- ✓ Example: Tackling social isolation within communities and hypertension risk with Leicester Public Health.

Creating opportunities

- ✓ One of the largest employers within our communities.
- ✓ Investing in local people, skills and employment.
- ✓ Partnership with Leicester College delivering NHS Sector-Based Work Academies.

Our impact in communities

1. Better Health
2. Better Access
3. Better Opportunities
4. Stronger Communities

